



## Transparency Statement

The Bar Standards Board requires certain information to be available to the public before engaging a barrister's services. The relevant information which relates to Robert Underwood is as follows:

- Professional, licensed access and/or lay clients may contact the clerks to Robert Underwood to obtain a quotation for legal services by email at [clerks@36crime.co.uk](mailto:clerks@36crime.co.uk) or by telephone on 020 7421 8007;
- Robert Underwood usually charges for advisory work on the basis of an hourly rate and for advocacy work or their work as a mediator or arbitrator (where appropriate) on fixed fee which is agreed on a case by case basis;
- The scope of Robert Underwood's practice and their most commonly provided legal services are set out under 'Practice Profile' on their website profile;
- The timescales within which Robert Underwood provides legal services depends on the volume of their other work and the complexity of the services required, although advisory work is generally carried out within 14 to 28 days of instruction and in cases of urgency a more rapid turnaround can sometimes be arranged;
- Robert Underwood is regulated by the Bar Standards Board;
- The 36 Group, of which Robert Underwood is a member, has a complaints procedure which can be found [here](#);
- Complaints may also be made to the Legal Ombudsman and details as to how to make a complaint and the time-limits for making such a complaint can be found [here](#);
- You can find information about previous decisions of the Legal Ombudsman here: [decision data](#).

Further information about Robert Underwood can be found at the [Barristers' Register page](#) on the Bar Standards Board website.